
Family Bridge Program Terms and Conditions

By using East West Bank's Mobile App or Online Banking ("Online Banking Service") to provide your electronic authorization to participate as a connected Family Member ("you") in our **Family Bridge** program ("Family Bridge"), you authorize East West Bank ("Bank", "us", "or") to connect your eligible East West Bank **Global Checking** or **Premier e-Checking** account to the **Family Bridge** program and acknowledge that you have read and agree to these **Family Bridge Program Terms and Conditions**.

Family Bridge Program Overview

The Bank's **Family Bridge** program allows a qualifying Student and one qualifying Family Member to connect their eligible East West Bank accounts for the purpose of extending **Family Bridge Benefits** to the Family Member.

A **Family Bridge** Connection is for benefit purposes only, and does not grant control over or access to the other party's account or account information.

Family Bridge Program Qualification Requirements

To qualify for participation in the **Family Bridge** program, the Student must have a qualifying individually owned East West Bank **Global Student** account. Additionally, foreign Students (i.e., Students that applied to open their account as a non-U.S. person with a foreign tax status) must also have provided the Bank with a digital copy of their valid and current **F-1** or **M-1** student visa or specified J-1 visa.

- **Note:** Foreign students that did not submit a digital copy of their qualifying visa with their account application have a maximum of 6 full monthly statement cycles after their **Global Student** account opening date to provide the Bank with a digital copy of their qualifying visa document using the Student Visa image upload feature in our Mobile App. Failure to meet this requirement, will result in forfeiture of the student's ability to participate in the **Family Bridge** program.

The Family Member must have an individual or jointly owned East West Bank **Global Checking** or **Premier e-Checking** account. For the purposes of the **Family Bridge** program, a Family Member is defined as any qualifying individual that the Student has agreed to connect with for the purpose of extending **Family Bridge Benefits**. Both the Student and the Family Member must be enrolled in East West Bank's Online Banking Service.

Once the **Family Bridge** Connection has been established (i.e., a qualifying invitation has been sent and accepted), the Family Member's **Family Bridge Benefits** will begin.

Family Bridge eligibility and qualification requirements are determined solely by the records of East West Bank.

Initiation of a Family Bridge Connection

To participate in the **Family Bridge** program, a qualifying Student or Family Member must initiate a **Family Bridge** connection invitation using the **Family Bridge** invite feature in the Bank's Online Banking Service. The Student or Family Member can be the sender or the receiver of the **Family Bridge** connection invitation, but each **Family Bridge** connection must have one qualifying Student and one qualifying Family Member.

Once a **Family Bridge** connection invitation is initiated, the receiver will have 60 days to accept the invitation to connect. If the invitation is not accepted within 60 days, it will be automatically canceled.

Each **Global Student** account and Family Member account is limited to one **Family Bridge** connection at any time, and a new **Family Bridge** connection cannot be initiated if an account is currently connected to another account. Each qualifying individual will have a maximum total of two **Family Bridge** connection invitations available to them to initiate a **Family Bridge** connection.

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Family Bridge Benefits

Once a **Family Bridge** connection has been successfully established, the qualifying Family Member will receive exclusive **Family Bridge Benefits**.

Family Bridge Benefits for qualifying Family Members include:

1. Waiver of the Bank's fee on one incoming wire transfer per monthly statement cycle;
2. Waiver of their **Global Checking** or **Premier e-Checking** monthly account maintenance fee;
3. Waiver of the withdrawal fee when they use their Debit Card at another Bank's ATM;
 - **Note:** There is no charge for using an East West Bank ATM. Non-East West Bank ATM usage fees may be charged to your account at the request of the 3rd party operating the ATM. If the Family Member uses their Debit Card to initiate an ATM transaction from their qualifying connected account at a non-East West Bank ATM, we'll credit any ATM usage fees to the account each statement cycle. This waiver does not apply to any ATM Non-Sufficient Funds fees that are the result of the account being overdrawn by an ATM transaction.
4. A \$20 [Fee Credit](#) that can be redeemed on a Qualified Service Fee; and
5. Assignment of a relationship banker.

Termination of Family Bridge Connection/Benefits

Upon termination of a **Family Bridge** connection, the Family Member's **Family Bridge Benefits**, if any, will end effective the 3rd day of the month following the disconnection month, and standard **Global Checking** or **Premier e-Checking** account fees and charges will resume as of the 3rd day of the month following the disconnection month.

A **Family Bridge** connection will be automatically terminated when any of the following occur:

1. Any one of the connected parties (Student or Family Member) initiates a disconnection request from our Online Banking Service;
2. One or both of the connected accounts are closed by the customer or the Bank; or
3. The connected **Global Student** account reaches "graduation" status 7 years after account opening.

Although the Bank will attempt to notify each of the connected parties when any of the above termination events occur, we are under no obligation to do so, and have no liability to either party if such notification is not received.

Family Bridge Program Availability

Availability of the **Family Bridge** program and the ability to apply for an eligible account may be limited based on geographic location. The **Family Bridge** program is subject to discontinuance at any time, without prior notice.

Evidence of Authorization

You agree that the Bank's records will be conclusive evidence of your agreement to these **Family Bridge Program Terms and Conditions**.

Indemnification

By agreeing to these **Family Bridge Program Terms and Conditions**, you also agree to indemnify, defend and hold us harmless from all claims, actions and expenses (including, without limitation, attorney fees) related to or arising out of your participation in the **Family Bridge** program.